



Pure Shower Genius

## Warranty Information

Congratulations on your decision to install the world's finest high performance, high efficiency shower. It is likely to be the last shower fixture you will ever have to buy! Should you have a problem or fault in the UK contact [www.LowEnergyWaterSaving.com](http://www.LowEnergyWaterSaving.com). Proof of purchase from an approved UK seller will be required to make a warranty claim.

### **WARRANTY**

Oxygenics showerheads carry an industry standard limited 12 month warranty against defects in materials or workmanship. During this period the manufacturer Energy technology Labs Inc. (ETL Inc) undertakes, at its option, to repair or replace any faults caused by defective material or manufacturing faults that may arise.

### **LIMITED LIFE TIME WARRANTY**

Oxygenics showerheads come with a limited life time guarantee never to clog with lime scale. In the event of clogging or failure we will, at our election, repair, replace or make appropriate adjustment, where inspection discloses any defects occurring in normal usage. Defects or damage caused by use of other than genuine parts are not covered by this warranty.

### **CONDITIONS**

In no circumstance does this warranty cover any labour, postage or associated costs and no claim can be made over the value of the item purchased. This warranty does not cover loss or damage of any kind resulting directly or indirectly from alteration, misuse or abuse of the product, or from its installation or removal (including scratching)/or maintenance, wear and tear, or water composition; this includes but is not limited to the following:

- Incorrect installation, inversion of supply pipes.
- Pressure or temperatures exceeding the recommended limits.
- Improper use, tampering, bad or lapsed maintenance.
- Foreign bodies, dirt or scale introduced by the water supply.

In the unlikely an unfortunate event that damage or a fault does occur, we will either:

- Provide replacement part
- Repair the product
- Exchange
- Refund

WARRANTY SHALL NOT EXTEND TO INCIDENTAL OR CONSEQUENTIAL DAMAGES INCURRED AS A CONSEQUENCE TO ANY DEFECTS COVERED BY THIS WARRANTY, nor shall it apply to normal wear and tear, or when misuse, negligence, or accident are evident. This warranty is in lieu of all other warranties, express or implied. No one is authorized to assume any other liability for Oxygenics Product other than the manufacturer Energy technology Labs Inc. (ETL) in connection with this product.