



International  
**Bird Rescue Research Center**  
Aquatic Park, Berkeley, Ca. 94710 • (415) 841-9086

To Whom It May Concern:

I am writing to express my deep satisfaction in the performance of your Spa 2000 shower nozzle. My company, the International Bird Rescue and Research Center, is responsible for the cleaning of oiled birds all over the country. Because the rinsing of cleaning products off of the feathers of seabirds is crucial to the regaining of their waterproofing and, therefore, their survival, it is important for us to use a rinse nozzle that is powerful and reliable. The Spa 2000 nozzle is the only shower nozzle we have used that is outstanding in both these areas. The flow regulation feature of your nozzle is also quite important, as sensitive areas around the head and neck of the birds must be rinsed with extreme care. The cleaning of oiled birds is a time-consuming as well as water-consuming process. Because of this, it is necessary that the rinse nozzle that is used conserves water. Again, the Spa 2000 shines.

The Spa 2000 is now a standard tool in oiled bird response efforts all over the country. Not only does the International Bird Rescue Research Center take the nozzle to every spill we respond to, but we suggest its use to wildlife care professionals nationwide. This is a product you should be very proud of.

Sincerely,

*Nicolette V. Heaphy*  
Nicolette Heaphy  
Rehabilitation Specialist